

To Our Patients at Sunset Dental Care,

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and our team is looking forward to resuming a more predictable schedule. While we experience new ways of patient care, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow to keep you and our team safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

You may see some new things when it is time for your next appointment. We made these modifications to help protect our patients and team. For example:

- Our office will contact you before your scheduled appointment to ask some important screening questions.
- Upon arriving here, please wait in your vehicle and call us. We will ask those same screening questions. Next, a member of our team will come out to take your temperature then bring you to your treatment room.
- We have hand sanitizer for you to use before you enter the office. It is also available for use when exiting.
- For now, our waiting room will not offer magazines since they are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointments during this pandemic.
- We have installed safety shields at the front desks so communication will remain clear and personal.
- Ultraviolet lights have been installed in our ducts to kill virus particles and new Aprilaire Electronic Air Purifiers added to our HVAC system.

We look forward to seeing you and are happy to answer any questions you may have about the steps we take to keep you safe in our Dental Office.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Dr. O'Brien, Dr. Race and Team